

# Environmental Policy Statement

Help-Link UK Ltd is a national installation organisation; delivering energy efficiency solutions to domestic properties such as energy efficient gas central heating, oil central heating installations and Air Source Heat Pumps. Help-Link also install and maintain a number of commercial contracts, including work for local schools.

This policy is intended to demonstrate how Help-Link seeks to reduce its impact on the environment including pollution prevention. This policy provides employee guidance and sets objectives, targets and monitoring for the performance and achievement of the company's environmental policy objectives.

Help-Link communicates environmental objectives, action plans and required achievements to all employees to help increase awareness and responsibility through their daily work.

Help-Link acknowledges that its operation has potential to impact on the environment in a number of ways and as such the firm is committed to minimising the potentially harmful effects of such activity wherever and whenever possible.

This policy statement provides the framework on which our Environmental Management System(EMS) is based. This enables us to set targets and measure progress as well as strive for continuous environmental improvement.

Help-Link sources opportunities for the provision of services and solutions which can help to reduce environmental impacts, and which may provide environmental benefits to Help-Link, its clients and customers.

We are committed to help every person who works for and on behalf of Help-Link to understand and implement the relevant aspects of this policy in their day-to-day work. The policy requirements and objectives are communicated through induction, training, appraisals, , action plans and monitoring reviews targeted to measure effectiveness and achievements.

The Chief Executive Officer of Help-Link has ultimate responsibility for the company's environmental policy and performance alongside the Company's Senior Management Team who are committed to ensuring delivery of environmental processes, working towards the continuation of the Environmental Management System (EMS) and the attainment of ISO140001.

The EMS will form a critical part of the risk management process and thereby enables us to demonstrate compliance with legislation as a minimum and internal procedures to ultimately reduce costs, improve efficiency and go beyond compliance.

## Our Commitment

Help-Link is committed to drive environmental management from the Chief Executive Officer down through the organisation and supply chain with sufficient resources to ensure where possible the prevention of pollution and the protection of our environment forms part of its operations. Through a programme of continuous improvement and training Help-Link and its partners will endeavour to;

- Comply with all applicable legislative and other industry requirements, and where appropriate exceed or supplement these by setting our own exacting standards
- Seek to reduce consumption of materials and natural resources in our operations, re-use rather than dispose whenever possible, and promote recycling and the use of recycled materials
- Apply energy efficiency into new services, buildings and equipment and manage energy wisely in all operations
- Reduce wherever practicable the level of harmful emissions to prevent pollution
- Promote products that are safe to use, make efficient use of resources, and which can be reused, recycled or disposed of safely to minimise the impact of their operations on the environment

- Seek to minimise the visual, noise and other impacts on the local environment when siting and maintaining our buildings, structures and equipment
- Work with external groups and organisations to promote the concepts and practices of environmental protection
- Monitor progress and publish details of our environmental performance via training and tool box talks

Help-Link's environmental management system (EMS) will monitor delivery of these commitments. Where possible, Help-Link attempts to help educate its customers through their review and assessment of customer requirements.

Signed



Richard Harrison  
CEO, Help Link Group

**Dated:** 23rd February 2017